

Terms and Conditions Paucitas B.V.

Consumer (B2C) | Version 2026/09 | Valid from 1 September 2026 | Replaces the version valid up to and including 31 August 2026 | In the event of translations, the Dutch text prevails

Article 1. Definitions: what do we mean by them?

In these general terms and conditions, we use the following definitions:

1. Paucitas B.V. (hereinafter Paucitas) (we-form): that's us! In Article 2 you will find more information about our company;
2. Counterparty (you-form): that is you, the Consumer with whom we (perhaps) conclude an Agreement;
3. Consumer: you are regarded as a Consumer the moment you act in your own name, and thus not on behalf of a profession or business. These terms and conditions are written for Consumers. Are you acting on behalf of a profession or business? Then our business (B2B) terms and conditions apply;
4. Agreement: all arrangements we make together regarding the provision of Services from us to you;
5. Assignment: the work described in our quotation;
6. Parties: the Counterparty and Paucitas B.V. together;
7. Written/In Writing: communication by e-mail, paper, post or WhatsApp;
8. Third Party/Parties: other parties that are not part of this Agreement;
9. Services: the services that Paucitas, as an independent research and consultancy firm in the field of blockchain and cryptocurrencies, provides to the Counterparty, focused on analysing transactions and delivering clear reports in the context of fraud investigations and disputes. This includes, among other things but not exclusively: analysing (suspected) fraud situations, tracing transactions, wallet and source-of-funds research, mapping crypto assets, counter-expertise and second opinions, preparing reports, guidance in securing or cashing out accessible balances, and providing expert explanation, training courses and lectures on blockchain, cryptocurrencies and the prevention of cybercrime;
10. Continuing Agreement: an Agreement under which mutual performance is provided for a period longer than a one-off performance.

Article 2. Identity of Paucitas B.V.

This is who we are: Paucitas B.V.

Street name and number:

Weesperstraat 107

Postal code and location:

1018 VN Amsterdam

Phone number:

020 244 5774

E-mail address:

paucitas@paucitas.com

Website:

www.paucitas.com

Chamber of Commerce number:

83489649

Article 3. General provisions

1. These general terms and conditions apply to every offer and all (legal) acts of Paucitas and to every Agreement between us. Explanation: a legal act is an action you undertake with the aim of bringing about a legal change, for example giving your approval of our quotation.

2. We ensure that you can view our general terms and conditions before entering into the Agreement. We send these terms and conditions along with our quotation and you can find them on our website. On request, we will send you a paper version.
3. Unless we have expressly agreed otherwise in Writing in our Agreement, no terms and conditions other than these apply. Any other general terms and conditions therefore do not apply.
4. Only if we have expressly agreed so together in Writing may deviations from or additions to these general terms and conditions apply.
5. An approval that you give in Writing, for example by e-mail or WhatsApp, constitutes a legally valid acceptance of our offer and of these general terms and conditions.
6. The arrangements in these general terms and conditions always apply, even if we have not expressly requested them or if we may not have previously held you to them to the letter. A permitted exception by us does not mean that we cannot still ask you to comply with these general terms and conditions.
7. Can we not use one or more provisions of these general terms and conditions, for example because a court rules that they are unreasonable? Then that provision does not apply. In that case, we will consult together to establish a new provision that matches the idea and content of the old provision as closely as possible.
8. We always do our best to fully perform the Agreement. Nevertheless, it may happen that (part of) the result is disappointing. This Agreement is a best-efforts obligation and not an obligation of result: we always promise to commit ourselves, but make no (concrete) promises about the result.
9. For the performance of the Agreement, we may ask Third Parties for help.

Article 4. The offer

1. Sometimes our offer is only valid for a limited time, for example in the case of special offers or when prices can fluctuate significantly. Our offer may also be subject to conditions. If our offer has a certain duration or is subject to certain conditions, this is clearly stated in our offer. Our quotation states until which date it is valid.
2. We describe our Service clearly, so that you know exactly what you are buying. Do we use images? Then these are a good representation of the Services or digital content offered. Is there an obvious mistake or error somewhere, for example in the amount? Then we are not obliged to honour that incorrect price.

Article 5. The Agreement

1. Do you respond to our offer and accept it, and do you meet any requirements we set? Then an Agreement arises between us.
2. If a provision of these general terms and conditions or of the Agreement is no longer valid, this does not mean that the general terms and conditions as a whole no longer apply. Only that one provision is then no longer valid. If this happens, we will consult together to create a new provision that replaces the invalid provision and matches its scope as closely as possible.
3. Do we have good reason to doubt whether you will be able to fulfil your side of the Agreement, for example the payment? Then we have the right not to fulfil our side of the Agreement and not to start its performance. If we take this decision, we will inform you of this in Writing.
4. These general terms and conditions also apply to any future, additional or follow-up assignments and Agreements arising from this Agreement.

5. Our Services can never be qualified as investment or financial advice. We do not advise on buying, selling or holding cryptocurrencies or other investments.
6. We give no guarantee whatsoever regarding the recovery, reclaiming or cashing out of (crypto) balances. We make the situation clear and transparent; we make no commitments about the outcome.
7. We never take cryptocurrencies, private keys, passwords, wallets or funds of yours into custody or under our control, we do not execute transactions on your behalf and we do not act as an intermediary in the purchase or sale of cryptocurrencies. Where we provide guidance, we give instructions and explanation and you carry out all actions yourself. We are not a provider of crypto-asset services within the meaning of the European MiCA Regulation and not a private investigation agency.

Article 6. Term of the Assignment

1. An Assignment starts on the day of your approval of our quotation and ends as soon as we have delivered the work described in the quotation. The delivery period stated in the quotation is indicative.
2. Postponement of delivery at your request extends the Assignment. Our other arrangements, including the payment terms, remain unchanged.
3. Guidance after delivery that is included in the quotation, such as guidance in cashing out accessible balances, starts at your request, no later than 3 (three) months after delivery, and ends as soon as the balance is in your account or as soon as it becomes clear that cashing out is not possible. At your request, we can extend this period in Writing.
4. New or additional work constitutes a new Assignment, for which we will issue a new quotation. The general terms and conditions applicable at that time apply to each Assignment.
5. We only enter into a Continuing Agreement if this is expressly stated in the quotation, specifying the duration or the notice period.

Article 7. Obligations of the Counterparty

1. You are obliged to provide us with all necessary data that we need for the performance of our Services. As long as we have not received all the data and information we need, we may suspend performance. If we do so, we are not liable for any damage or delay caused by the failure to comply with this obligation.
2. You warrant that you are the owner or rightful holder of the wallets, accounts and balances that you submit to us, that the information you provide is correct and complete, and that the research does not concern data of others without consent or a legal basis for this.
3. If we give a lecture or training at a location chosen by you, we expect everything we may normally expect to be present, such as sound equipment and the ability to present.

Article 8. Termination of the Agreement

1. The Agreement is entered into for the duration of the Assignment (Article 6), unless a Continuing Agreement has been expressly agreed.
2. A Continuing Agreement may be terminated by either of us subject to a notice period of 1 (one) month. We are not bound to any form of damages or financial compensation as a result of an (interim) termination.

3. As a Consumer, you additionally have the right of withdrawal as described in Article 21.

Article 9. Dissolution of the Agreement

1. If you fail to fulfil one or more of your obligations, either not at all, not on time or not properly, if you are declared bankrupt, if (provisional) suspension of payments or deferral of payments has been applied for, if your company is liquidated, or if (part of) your assets are seized, we have the right to postpone the performance of the Agreement or to terminate the Agreement with immediate effect. We can do the latter without prior warning, but by means of a Written statement. The choice of action we take is ours; in addition, we retain the right to claim compensation for costs, damages and interest from you.
2. If the Agreement ends due to a situation of force majeure, we are entitled to payment for the work already performed and any investments already made.

Article 10. Liability

1. We strive to provide accurate and reliable reports and explanations. However, we are not liable for any damage arising from or related to reports or explanations that are considered incorrect, incomplete or otherwise deficient. You are at all times responsible yourself for following the expert explanation provided and must assess the applicability, accuracy and completeness of the explanation received in your specific situation yourself.
2. Is the resulting damage the consequence of intent or deliberate recklessness on our part? Then we are always liable for it.
3. Our total liability is limited to compensation for damage up to a maximum of the amount (excluding VAT) agreed for the relevant Assignment. In the case of a Continuing Agreement spanning several months, our liability is limited to the amount agreed over the last 2 (two) months preceding the event causing the damage. In all cases, our total liability is limited to a maximum of EUR 1,000,000 (one million euros) per Assignment.
4. Any liability on our part ends in any event 5 (five) years after completion or termination of the Assignment.
5. You indemnify us against any claims from Third Parties who (may) suffer damage in connection with the performance of the Agreement. In such cases, we are not liable for this damage, but you are.
6. If you wish to claim damages, please report the damage to us as soon as possible after it occurs. That way, we can quickly look for a solution together.
7. We are not liable for damage caused by any auxiliary persons (Article 6:76 of the Dutch Civil Code).
8. If we need data or information from you for the performance of the Agreement, and you have not provided us with that data or information, or have provided it incompletely, too late or incorrectly, we are not liable for the damage arising from this, regardless of the nature of that damage.

Article 11. Force majeure

1. Sometimes things happen that are beyond our control. In legal terms this is called 'force majeure' (Article 6:75 of the Dutch Civil Code). Consider, among other things:
 - defaults or bankruptcies of Third Parties;

- (power) failures;
 - computer viruses and cyber incidents;
 - extreme weather conditions;
 - fire (hazard);
 - (imminent) danger of war;
 - pandemics, epidemics and quarantines;
 - absenteeism due to illness and incapacity for work;
 - strikes;
 - government measures;
 - refusal of services by Third Parties.
2. In those cases, we would want to perform, but are unable to do so due to an external cause and against our will. Under the law, you may then no longer reasonably expect us to do so.
 3. If a situation of force majeure occurs as a result of which we cannot fulfil our obligations, we may postpone (suspend) that obligation until this is possible again. If the force majeure lasts 30 (thirty) calendar days, both of us may terminate the Agreement in Writing, in whole or in part. In the event of force majeure, it is not possible to claim compensation for any damage you may suffer, even if we have enjoyed a certain advantage as a result of the force majeure situation.

Article 12. Prices

1. All amounts quoted by us to you are in euros and include VAT, unless expressly stated otherwise.
2. We may apply an inflation adjustment once a year, in accordance with the Consumer Price Index.
3. The agreed amounts are based on cost-determining factors at the time of our offer. We therefore reserve the right, from 3 (three) months after conclusion of the Agreement, to pass on to you changes in cost-determining factors over which we have no reasonable control, such as increases in excise duties and social security charges, up to a maximum of 20% of the original amount. If we increase the price within 3 (three) months after conclusion of the Agreement, you have the right to dissolve the Agreement.
4. Have we prepared a composite quotation and do you only wish to use part of the offer? Then we are not obliged to perform part of our Agreement for part of the corresponding amount.
5. Discounts and quoted amounts do not automatically apply to our future Agreements.
6. If payment in instalments has been agreed, the payment schedule is stated in the quotation. If an instalment is not paid after a reminder, the remaining amount becomes due and payable in one go.

Article 13. Payment and invoicing

1. You must pay the amounts owed by you within 14 (fourteen) days of the invoice date, unless we have agreed otherwise in the Agreement or any additional terms and conditions.
2. Have you provided or stated incorrect payment details? Then inform us immediately so that we can correct this.
3. If you do not meet your payment obligation(s) on time, we will first point this out to you. You will then be given 14 (fourteen) extra days to pay. If you still have not paid,

you are 'in default'. On top of the amount due, you will then also owe us the statutory interest. If we have incurred extrajudicial collection costs, we will also charge these to you.

4. If there is a (reasonable prospect of) bankruptcy, liquidation, suspension of payments or debt restructuring under the Dutch statutory debt restructuring scheme for natural persons (WSNP), our claims against you and your obligations towards us become immediately due and payable.
5. Your payments to us serve first to settle all interest and costs due and secondly to settle the payable invoices that have been outstanding the longest, regardless of whether you indicate that a payment relates to a later invoice.

Article 14. Complaints

1. Have you filed a complaint with us? Then give us at least 4 (four) weeks to resolve this complaint by mutual agreement.

Article 15. Transfer

1. Your rights and obligations under this Agreement cannot be transferred to another party without our Written consent. This provision applies as referred to in Article 3:83 paragraph 2 of the Dutch Civil Code and thus has so-called 'property-law effect'.

Article 16. Additional work

1. If, at our own or your request, with your prior Written consent, we perform work that falls outside the original Agreement, you shall pay the fee for this. This fee is based on the agreed rates, unless otherwise agreed in Writing. You are never obliged to comply with such a request and you can always ask us to draw up a separate Written Agreement for this additional work. That is no problem!
2. You agree that additional work may affect the previously agreed objectives and expectations.
3. If we have agreed a fixed amount for our services, we will always inform you in advance in Writing of the financial consequences of the additional work.

Article 17. Intellectual property and use of reports

1. All intellectual property rights relating to and/or resulting from the Agreement performed by us are vested in us. You only receive the non-exclusive and non-transferable rights of use granted in these general terms and conditions and by law.
2. You may use our reports and other results for your own legal and administrative purposes, such as sharing them with the police and judicial authorities, your bank, your lawyer, your insurer or the court. Publication, commercial use or distribution beyond these purposes, and making changes to our reports, is only permitted with our Written consent.
3. We have the right to use knowledge obtained in the performance of the Agreement for other purposes, insofar as no confidential information of yours is shared with Third Parties.
4. If you give us permission to do so, we may use your review or (company) name as a reference on our website.
5. You ensure that we cannot be held liable by Third Parties in the field of intellectual property rights.

6. If you act in violation of this article, we have the right to claim damages from you.

Article 18. Confidentiality and privacy

1. We treat all information about you and your file confidentially. We process personal data as described in our privacy policy, which you can find on our website and which we send along with our quotation.
2. You are obliged to keep all confidential information you receive from us secret. Information is confidential if we indicate so or if this can logically be inferred from the nature of the information.
3. Do you breach the above provision? Then we have the right to claim damages from you.

Article 19. Integrity and sanctions

1. We may refuse, suspend or immediately terminate an Assignment if there are indications that the Assignment is connected with criminal offences, money laundering, terrorist financing or the concealment of the origin of funds, or with countries, persons or entities subject to (international) sanctions. In that case, we owe no compensation; the fee for work already performed remains due.
2. In the event of such indications, we may report to the competent authorities, insofar as the law requires or permits this.

Article 20. Applicable law

1. Dutch law applies to the Agreements we conclude together. If you live as a Consumer in another country, you additionally retain the protection of the mandatory rules of the law of that country.
2. Do we have a conflict? Then we will first try to resolve it by consulting together. If we cannot work it out, the court that has jurisdiction under the law is competent.

Article 21. Right of withdrawal

1. Do you, as a Consumer, conclude an Agreement with us at a distance (for example by e-mail, telephone or WhatsApp) or away from our business premises? Then you have the right to withdraw from this Agreement within 14 (fourteen) days without giving reasons. This withdrawal period starts on the day on which the Agreement is concluded, i.e. the day of your approval of our quotation.
2. You withdraw by means of an unequivocal Written statement to us, for example by e-mail to paucitas@paucitas.com. You may use the model withdrawal form in Annex 1 for this, but this is not mandatory.
3. Do you expressly request us in the quotation to start providing the services during the withdrawal period? Then you retain your right of withdrawal, but in the event of withdrawal you pay a proportionate part of the agreed price for the work performed up to the moment of withdrawal.
4. Have you expressly requested us to start during the withdrawal period and declared that you lose your right of withdrawal as soon as we have fully performed the Agreement? Then your right of withdrawal lapses at the moment the Service has been fully performed.
5. Do you withdraw from the Agreement? Then we will refund all payments received from you, less any proportionate part as referred to in paragraph 3, without delay and

no later than within 14 (fourteen) days, using the same means of payment that you used, unless you expressly agree to a different means of payment.

6. Does a quotation refer to one or more earlier Agreements between you and us? Then the information about the right of withdrawal in this Article, including the model withdrawal form in Annex 1, also applies to those earlier Agreement(s). The withdrawal period for those earlier Agreement(s) starts on the day on which you received that quotation, insofar as that withdrawal period has not yet expired.

Article 22. Survival

1. After the end of this Agreement, the provisions that by their nature are intended to remain in force continue to apply.

Article 23. Amendment or supplementation

1. We may unilaterally amend and/or supplement these general terms and conditions. If this is the case, we will inform you of the amendments and/or additions.
2. We will let you know at least 30 (thirty) days before the new terms and conditions take effect.
3. Does the amendment mean that we may perform differently from what we agreed together? Then you may refuse the terms and conditions or dissolve our Agreement.

Annex 1. Model withdrawal form

(Only complete and return this form if you wish to withdraw from the agreement.)

To: Paucitas B.V., Weesperstraat 107, 1018 VN Amsterdam, the Netherlands, e-mail:
paucitas@paucitas.com

I/We (*) hereby give notice that I/we (*) withdraw from my/our (*) agreement for the provision of the following service: [description of the service and quotation number].

Ordered on (*) / Received on (*): [date]

Name of consumer(s):

Address of consumer(s):

Signature of consumer(s) (only if this form is submitted on paper):

Date:

(*) Delete as appropriate.